Technical Solutions Engineer (f/m), Munich

As a Technical Solutions Engineer, you will support wywy partners using a set of wywy Cloud APIs and Internal Tools. In a typical week, you may evaluate partner API integrations, collaborate with internal wywy engineers, write sample API code and documentation, write code to help you and our customer support team provide a better experience and resolve issues.

You'll work closely with your engineering, product, data analysis and customer support colleagues to ensure our clients have the best experience with our services. You'll have the freedom and support to think about the long-term, create new processes and influence the design of our offerings and internal workflows.

Who We Are

wywy is a young adtech company, based in the center of Munich with offices in New York and London. We develop and operate cross-media advertising solutions that enable advertisers to deliver and monitor campaigns across both television and "second screen" devices.

Responsibilities

- Lead onboarding sessions with partners to provide an overview of our technologies and how they should be used
- Understand - and advocate for - partner feedback and use cases, and collaborate with product and engineering teams to prioritize and ensure timely follow-through of new features and improved functionality
- Create prototype applications, develop internal tools, manage proof of concept software projects to drive new product development
- Provide 1:1 and 1:many technical support and troubleshooting for our APIs, and general software consulting via email, video conference, and screenshare
- Maintain help and educational content, such as API documentation, tutorials, guides, and inspirational sample applications

Minimum qualifications

- BSc degree in Computer Science or related technical field, or equivalent practical experience.
- Strong problem solving and analytical skills with ability to understand and dissect complex data structures.
- Experience coding applications involving JavaScript, HTML, JSON, etc.
- Experience with one or more programming language such as Python, Java, Go, etc.
- Eligible to work in the European Union.

Preferred qualifications

- Experience with web technologies and experience with API and systems design.
- Experience in product management, software engineering or a similar technical role.
- Knowledge partner relationship management, support organization ticketing and management, business intelligence and analysis.

Interested?

Please send your resume via e-mail to stefan.modl@wywy.com